

## ATT-AudioText Telecom AG

Since 1995, ATT-AudioText Telecom AG has developed customized Alerting and Computer Telephony Integration (CTI) solutions. Strong technology partnerships enable ATT to offer unique support to partners and their end users, from consulting to support and maintenance of delivered turnkey solutions.

ATT's Alarm Management Server (AMX) centralizes the processing of all events seized by external sources such as building/process control, fire alarm, network management and nurse call, and notifies the alarm organization based on the respective scenario. Notification can be through different communication media such as SMS, telephone call (VoIP), email, SNMP traps, paging or text messages on cordless handsets (DECT/WLAN).

Member presence in EMEA.

For more information, visit [www.attag.ch](http://www.attag.ch) or contact:

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### Offers

#### AMX Alarm Management

**Compliant with:** Avaya Aura™ Communication Manager and Avaya Communication Server 1000

**Offer Solution Category:** Infrastructure Management, Public Safety/E911

**Primary Industries Served:** Healthcare, Hospitality



Damage caused by technical events, fire or water can have expensive consequences in an enterprise. Alarm Management Server (AMX) supervises safety-relevant events – independent from location and source – and processes them according to an enterprise's security organization's workflow.

AMX centralizes the processing of all relevant events by information exchange with the existing decentralized systems like Building/ Process Control, Fire Alarm, Network Management, Nurse Call, etc. The notification is then passed on via SMS, telephone call (voice), email, SNMP traps, paging and text messages on cordless DECT or WiFi handsets.

These possibilities are of particular importance for the hospitality industry because AMX can submit fully automated messages in different languages in combination with check-in/out systems.

In elder care facilities and hospitals, it is especially important to react quickly to take appropriate life-supporting actions when necessary. AMX seizes messages from the nurse call system (ESPA 4.4.4 - protocol), analyzes them and passes them on as a transparent display text message at DECT/WiFi terminals. The handling of the DECT/WiFi terminal remains unchanged and the display text message is self-describing.

The AMX Alarm Management solution is developed purely for alerting purposes. Now in its eighth generation, the strength of AMX Alarm Management lies in the highly developed integration into the PBX. The solution has come a long way since it was first introduced as a DOS-based system. Currently, the solution uses Microsoft Windows 7 in standard implementations and Microsoft Windows Server 2008 in complex installations.

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