

APPLICATION SHEET 01

SILENT ALARMS IN ACUTELY HAZARDOUS SITUATIONS IN THE WORKPLACE

Jobs with direct customer contact contain elevated risks of threats or violence in the workplace. Time and again there are incidents with customers who get rough with an employee, continue the rampage or make threats. In the event of a dangerous situation in the workplace, the affected person must be able to activate a silent alarm at any time without being noticed.

DANGER THROUGH CUSTOMER CONTACT

Employees of health insurance companies, tax offices or social welfare officers are exposed to a higher risk of threats from customers disagreeing with a taken decision. Psychiatrists can also be victims of violent assaults. Shop assistants likewise face an elevated risk of becoming a crime victim.

VARIOUS TYPES OF ALARMS

In the event of a threat employees can activate a silent alarm with a single press of a button on the desk telephone without being noticed. Alternatively, the emergency call can also be activated through a computer keyboard, if the AMX Pop-UP client is installed on the computer. An alarm can also be triggered via a tablet, smartphone or by an installed classic emergency button. The button is mounted in a concealed location and can be pressed very discreetly.

