AMX Alarm Management Server from ATT-AudioText Telecom

Centralized event management and notification

The diverse array of equipment, systems and buildings within an organization require constant monitoring to avoid costly consequences in the event of technical problems, failures or emergency situations.

The AMX Alarm Management Server from DevConnect Technology Partner ATT-AudioText Telecom, centralizes the processing of all events seized by external sources such as building and process control, fire alarms, network management and nurse call systems. Using a variety of communication methods, the AMX notifies the proper individuals, allowing them to intervene on-site as early as possible.

The AMX interfaces with Avaya Aura® Communication Manager with Avaya Aura Session Manager, and also Avaya Communication Server 1000, to deliver alarm notifications through different communication media such as SMS, telephone (VoIP), email, SNMP traps, paging and text messages.

- **Avaya Aura Communication Manager** is an open, extensible IP telephony platform that can be deployed as an IP PBX or feature server supporting a SIP-only environment, or as an evolution server supporting both SIP and non-SIP environments.

- **Avaya Aura Session Manager** enables a distributed system featuring multi-vendor integration, centralized dial plans and user profiles, easier centralized SIP trunking, easier "on-net" call routing, and enhanced scalability and security.

- **Avaya Communication Server 1000** is a full-featured IP-distributed telephony communications system that provides the benefits of a converged network with consolidated routing, dial plan and system management.

With its flexible programming, the AMX Alarm Management Server can be tailored to an organization's infrastructure and existing processes. Using standardized interfaces allows the AMX to communicate with fire alarm systems, building and process control systems, check-in and check-out systems, and monitor network management and nurse call systems. It offers central recording and processing for all occurring events, helping businesses organize their security needs and monitor their entire infrastructure.

Features

- Premise- or cloud-based alarm management
- BRI, PRI, SIP, and OAP connection
- Multi-tenant architecture
- Unlimited number of alarm notifications
- Native mobile apps for Apple iOS and Android devices
- Real-time monitoring via SNMP, OPC, and MOD-Bus

Benefits

• Standard interfaces and protocols help increase interoperability with systems and services.

• One development language for all applications helps simplify deployment.

• Standard hardware and software components help increase investment protection.

• Microsoft .NET development tools helps reduce additional training requirements.

System Requirements

The AMX Alarm Management Server requires the English versions of Microsoft Windows 7 64-bit, Microsoft Windows Server 2008 R2, Microsoft Windows Server 2012 R2, or Microsoft SQL Server 2014.

Learn More

To learn more about Avaya solutions and DevConnect technology partner ATT-AudioText Telecom, contact your Avaya Account Manager or Avaya authorized partner. Or, visit us online at **www.devconnectmarketplace.com**.

About ATT-AudioText Telecom AG

Since 1995, ATT-AudioText Telecom AG has developed customized alerting, voice mail, computer telephony integration (CTI), and interactive voice response (IVR) solutions. Strong technology partnerships enable ATT to offer unique support to businesses and their end users, from consulting to support and maintenance.

ATT-AudioText Telecom is headquartered in Volketswil, Switzerland.

For more information, visit **www.attag.ch**.

About DevConnect

DevConnect is Avaya's developer and technology partner program. Through a free Registered level membership in DevConnect, members are able to access a wide range of developer resources, including APIs, SDKs, technical support and training. Enhanced Membership options offer higher levels of technical support, compliance testing and co-marketing benefits. To learn more or register for membership, visit **www.avaya.com/devconnect.**

About Avaya

Avaya is a leading, global provider of customer and team engagement solutions and services available in a variety of flexible on-premise and cloud deployment options. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information, please visit **www.avaya.com.**